



DEPARTMENT OF VETERANS AFFAIRS
Regional Office
210 Franklin Road S.W.
Roanoke, VA 24011

July 15, 2002

LOAN GUARANTY INFORMATION LETTER #26-02-21

TO: ALL LENDERS

SUBJ: TRANSFER OF APPRAISAL WORKLOAD RESPONSIBILITIES

What are the changes?

Responsibility for certain actions associated with the Construction and Valuation (C&V) operation of the Baltimore, Maryland Regional Office will be transferred to the Roanoke, Virginia Regional Loan Center (RLC), effective July 22, 2002.

What work is being transferred?

The Roanoke RLC's C&V section will assume responsibility for the following :

- Processing Maryland Liquidation Appraisals
- Processing Maryland Lender Appraisal Processing Program (LAPP) Appraisals
- Processing Maryland non-LAPP Appraisals

What is the effective date?

The effective date of the workload transfer is **July 22, 2002**. Maryland fee appraisers will be notified to send all Liquidation, LAPP, and non-LAPP appraisals, *completed on or after July 22, 2002*, to the Roanoke RLC for processing. Lenders' LAPP Notification of Value (NOV) letters that are not issued in TAS (The Appraisal System), may be e-mailed to the Roanoke RLC at : **14/lappnov@vba.va.gov**. Alternatively, NOVs may be mailed to the following address:

Department of Veteran Affairs
Regional Loan Center (262)
210 Franklin Road S. W.
Roanoke, VA 24011

What if I have questions?

Questions about this change in responsibility should be addressed to Greg Shelton or Monte Gustafson, Assistant Valuation Officers at the Roanoke RLC. Mr. Shelton and Mr. Gustafson can be reached at 800-933-5499, ext. 3179 and 5063, respectively. They may also be contacted via e-mail at **LGYGSHEL@VBA.VA.GOV** and **LGYMGUST@VBA.VA.GOV**

LINDA C. WALKER
Loan Guaranty Officer